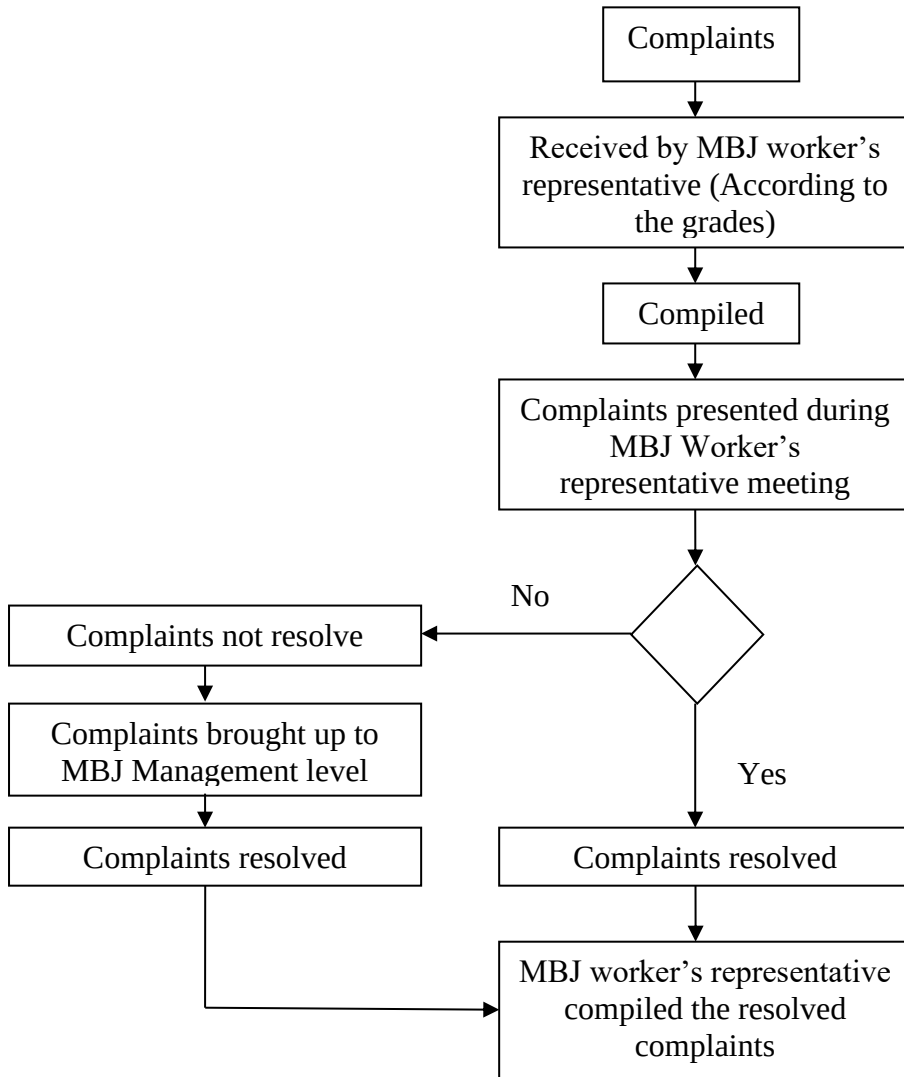
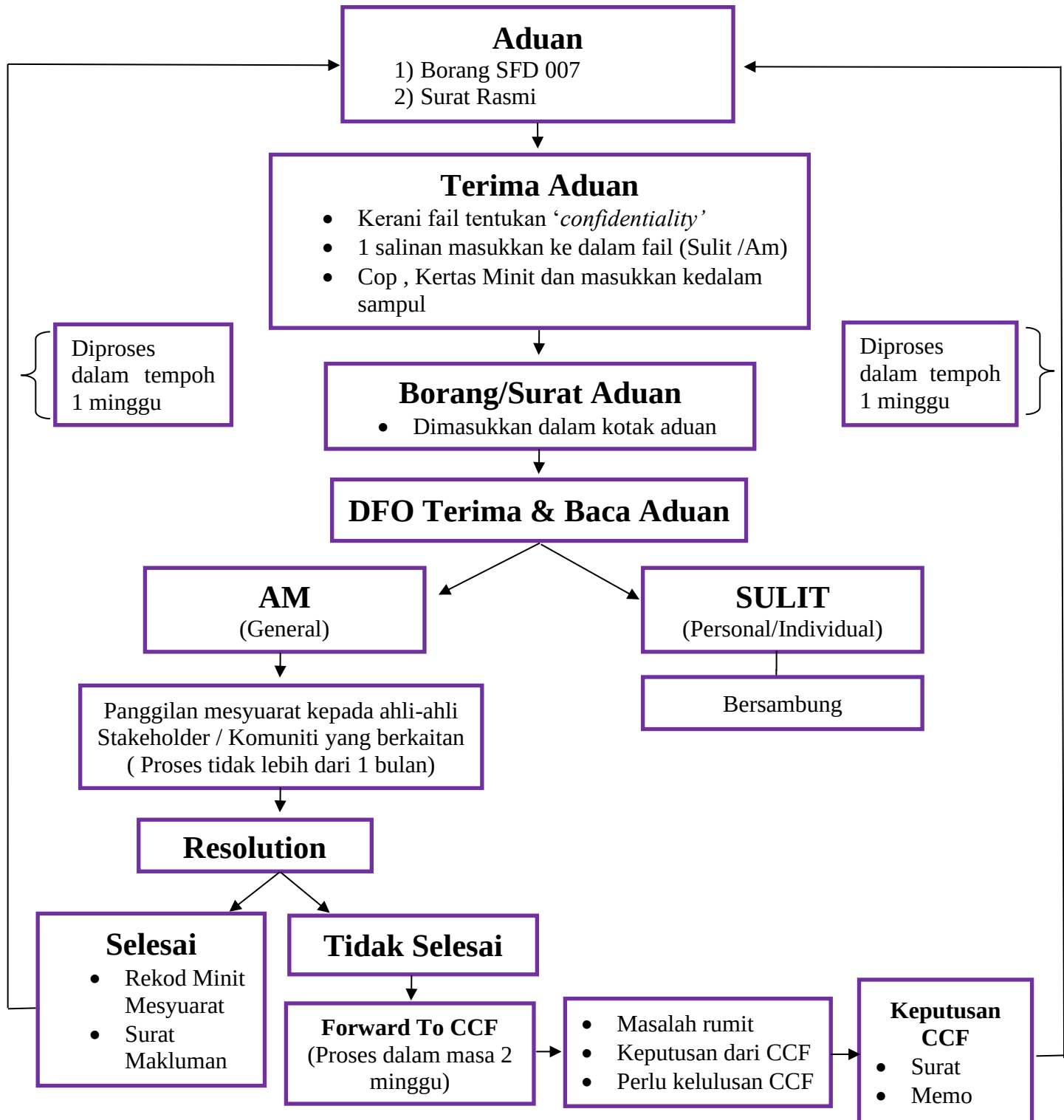


SOP – PROCEDURES – COMMUNICATION DISPUTE
Document No.: SFD/UK-W/SOP – 007

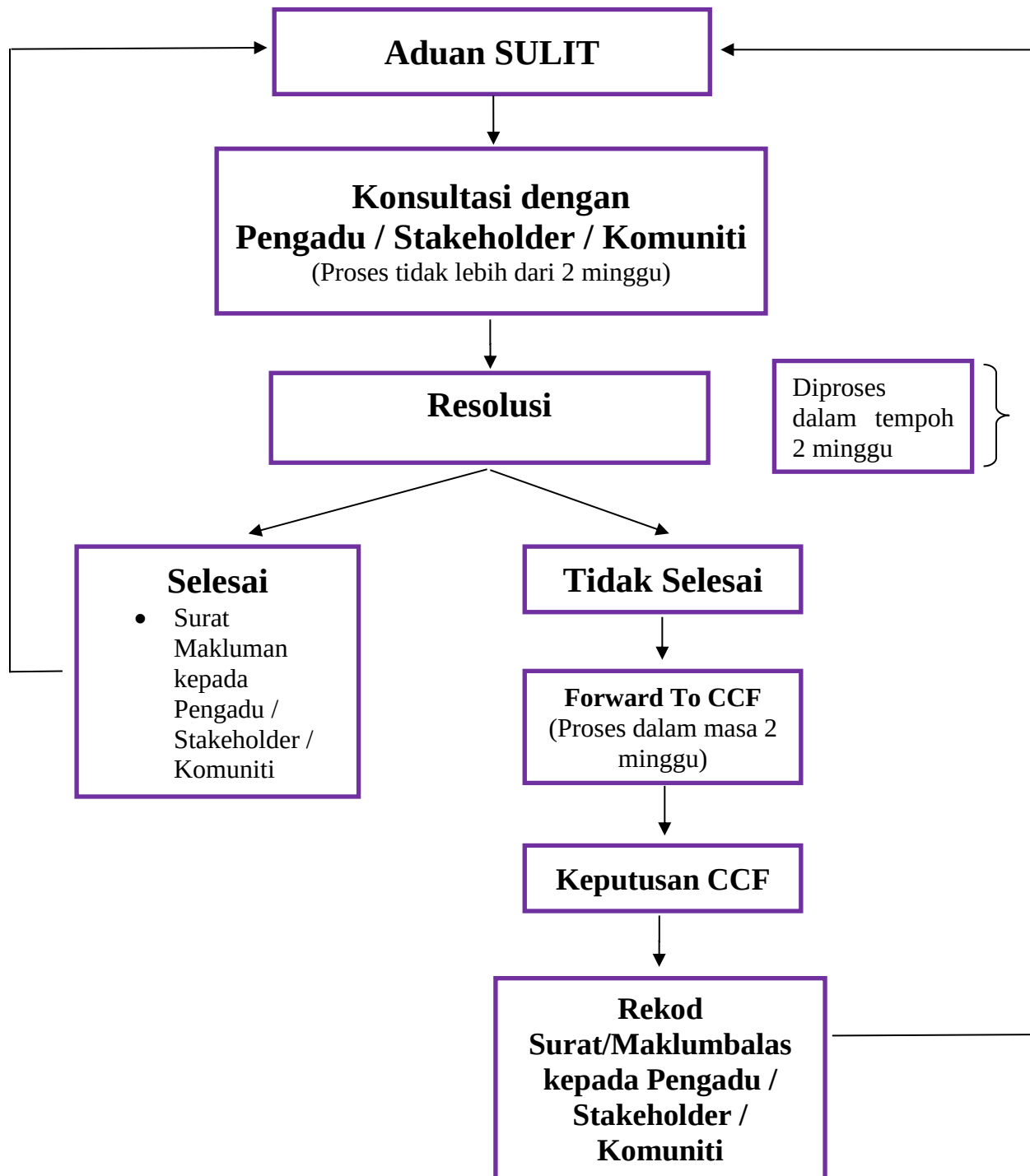
**GRIEVANCE RESOLUTION MECHANISM FOR SFD STAFF (MBJ WORKER'S
REPRESENTATIVE LEVEL AND MBJ MANAGEMENT LEVEL)**



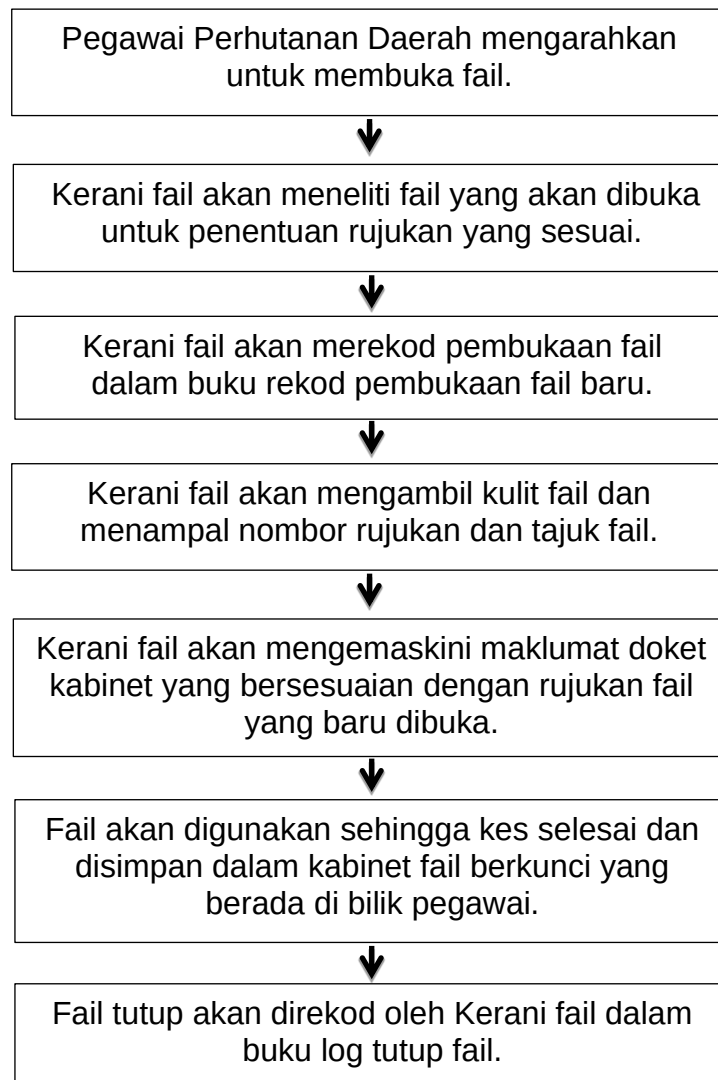
**GRIEVANCE RESOLUTION MECHANISM FOR STAKEHOLDER & COMMUNITY
OF UK-W SFM PROJECT**



**GRIEVANCE RESOLUTION MECHANISM FOR STAKEHOLDER & COMMUNITY
OF UK-W SFM PROJECT**



FLOWCHART FOR RECORD KEEPING AND DOCUMENTATION OF DISPUTE CASES



FLOWCHART FOR CEASING OPERATIONS WHERE DISPUTES EXIST

